# June 2020 Update: What's happening with Enrych volunteer services?



# Changing the way we work

During the lockdown period, Enrych combined volunteer based services have reshaped the way we work in order to serve the community in the best and safest ways.

Support calls and emails: 1100

Online training sessions delivered: 336

Total Zoom meetings: 220

Keep in contact postcards sent out: 200

New referrals: 56

New volunteers required: 30

Art Packs sent out to Art Group members: **20**in collaboration with The Wellbeing Café project (funding from Leicestershire and Rutland Community Fund)

Virtual Coffee Mornings held weekly since April: 9

Saturday night quiz evenings: 2

Online singing group: 1

VE Day event on line: 1

We have been busy in other ways too, with a brand new collaboration pilot scheme with Hospice Hope enabling people with disabilities to loan tablets and receive free support and advice.

One of the hardest things about the current situation has been not being able to see volunteers and members. Before the lockdown, we had several events planned for this year and as we begin to understand the new normal, we will be consulting with you as to how and when some events can be re-organised.



## Meet the team

Enrych Connect depends on donations of used laptops and tablets, so that we can refurbish them and send them out to people with disabilities in the community who really need them. Recently our stock has been drying up so please get in touch if you think you can help with a donation of equipment.

### **Contact us:**

Sonia Lear: 01530 234 545 or 07871 469944 sonia.lear@enrych.org.uk

#### **Connect Team:**

- Email: connect@enrych.org.uk
- (#) Web: www.enrychconnect.org.uk



- (2) Volunteer Coordinator/Community Engagement worker: Sonia Lear
- **(2)** Coordinator: Rekha Randerwala

- **L** Technical: Melissa Seims
- Trainer: Wanda Skelham
- Trainer: Diane Saunders

- **2** Chair: Miriam Mckee
- Development Officer: Colin Edis

We recently celebrated National Volunteers' week. We cannot do what we do without volunteers, they are the lifeblood of Enrych. We endeavour to make the volunteer experience the best possible, here's what Janet had to say about her volunteer journey with Enrych:



I just wanted to say that for the time I was working with you I really appreciated all your help and support, you were so lovely.

Please get in touch if you have an hour a week to be a volunteer; we are keen to recruit 30 more volunteers!

During the pandemic, we have expended a lot of time in providing personalised support, here's some feedback from Margaret:

I contacted Enrych for emotional support as the country went into lockdown; I was feeling lonely and isolated and I was part of the 'shielding' category.

I have been speaking to my Enrych support worker for 6 weeks now. I asked for a call at the beginning and the end of the week so I have something to look forward to. Having 2 calls a week has made a really big difference to me. At first the contact was by phone, and it was good to chat about all sorts of topics, but once I got to know her better she suggested that we used FaceTime. I was a little hesitant at first but thought I'd give it a go. It's so much better for me to actually see a face and I have established a much better connection; it felt so much more personal.

I'm also learning a lot about technology; I have sent my first email and have used Zoom for the first time with my support worker now. I have been invited to the Enrych Coffee morning next week. I may not say much at first but it will be so good to see other people and hear their views and experiences of the situation we are all facing.

I've not felt alone; I have made a positive connection.











- 1: Art packs
- 2: There hasn't been much activity on the allotment during lockdown but we are fortunate in having a brilliant volunteer, Jon, who has been maintaining the plot. Thanks Jon!
- 3: Matthew on lockdown you can access Matthew's thoughts on our Facebook page
- 4: Coffee morning: This has been a great success, so much so that whatever the 'new normal' looks like, the users want this to continue!

